

**EXHIBIT 1
IDENTITY THEFT COMPLAINTS RECEIVED BY THE FTC,
NOVEMBER 1999 TO SEPTEMBER 2001**

<u>Method used to obtain information</u>	<u>Number of complaints</u>
Method not known	58,078 (61.7%)
Information not collected (non-FTC data)*	16,781 (17.8)
Method known	19,241 (20.5)
<u>Method-known cases</u>	<u>Number of complaints†</u>
Access through relationship with victim	10,101 (52.5%)
Wallet or purse containing identification was lost or stolen	6,615 (34.4)
Mail theft or fraudulent address change filed	2,577 (13.4)
Application, financial, or employment records compromised	1,322 (6.9)
Burglary or break-in	686 (3.6)
Internet solicitation or purchase	462 (2.4)
Telephone or mail solicitation or purchase	132 (0.7)
Other	1,706 (8.9)
Information about method not provided	572 (3.0)

Source: FTC

* Non-FTC data refer to identity theft complaints forwarded from SSA/DIG to the FTC. In these complaints, information about the methods suspects used was not collected.

† Methods add to more than 100% of the subtotal because some victims reported that the suspect used multiple methods of obtaining the data.